

TERMS AND CONDITIONS

BETWEEN: Client -AND- Cultivated Professionals

BACKGROUND:

- A. The Client is of the opinion that the Contractor has the necessary qualifications, experience and abilities to provide services to the Client.
- B. The Contractor is agreeable to providing such services to the Client on the terms and conditions set out in this Agreement.

IN CONSIDERATION OF the matters described above and of the mutual benefits and obligations set forth in this Agreement, the receipt and sufficiency of which consideration is hereby acknowledged, the Client and the Contractor (individually the "Party" and collectively the "Parties" to this Agreement) agree as follows:

TERMS AND CONDITIONS

"Cultivated Professionals" may be referred to as "CP" or "Judi-Ann Ridley". The services are legally binding once CP has received a signed copy of the document. Services cannot begin until CP receives the signed contract.

Governing Law

This Agreement will be governed by and construed in accordance with the laws of the State of New York.

Privacy and Confidentiality

All CP clients will be treated with respect and discretion and will not discuss anything pertaining to the client/services with any third party.

Payment

- a) Payment for all services and career advising will be collected before services are rendered.
- b) All payments are made via the Invoice provided.
- c) CP accepts payments through all major credit cards.

Lateness/ No Show Policy (Virtual Meetings)

CP reserves the right to charge a client \$25.00 lateness fee, should they fail to make their appointment within the 15-minute grace period and need to reschedule their appointment.

Refunds and Cancellations

All purchases are final. **NO** refunds will be granted for any service.

Guarantee

- a) CP will do its best to create or revise a resume, cover letter or LinkedIn to the best of its ability. However, there are no guarantees with the services that it will gain the client employment.
- b) Clients have 3 calendar days to send resume, cover letter or LinkedIn back to CP for revisions. After 3 calendar days, the client must purchase new services.
- c) All services will be performed by Judi-Ann Ridley, owner of CP.

Expectations

All clients shall expect to receive the final products by the agreed upon date indicated in the confirmation email from the date of purchase. Should there be any delay CP will advise accordingly.

Termination of Services

- a) CP will inform clients verbally and in written form of any termination of services prior to effectuation. This notification will include all conditions that contributed to the termination.
- b) CP reserves the right to terminate any contract (without refund) if there is a violation of the terms and conditions, contract, and/or CP determines any abuse made by the client (including the clients family, friends, or associates).
- c) CP reserves the right to reject or terminate any contract (without refund) in the event CP is forced to stop work due to any circumstances at fault of the client.

